

PARK & RIDE REGULATIONS AND CONDITIONS OF USE

GENERAL CONDITIONS OF USE

Use of a CTS Park-and-Ride car park is subject to these conditions of use, unless otherwise formally and explicitly stated by CTS. Any vehicle entering or parked within the Park-and-Ride car park, even for a very short period of time, implies unrestricted and unconditional acceptance and compliance with these conditions of use.

DRIVING WITHIN THE CAR PARK

All driving, manoeuvring and parking operations, as well as passenger loading and unloading within the Park-and-Ride car park, are carried out under the full responsibility of the users and/or owners of the vehicles.

Driving and manoeuvring vehicles within the Park-and-Ride car park come under the provisions of the French Code de la Route (Highway Code). As such, maximum driving speed within the car park is 20 kph and customers are required to comply with the directional arrows and the regulations applicable to the horizontal and vertical road signs

TRANSPORT AND PARKING

The entrance terminal to the Park-and-Ride issues a contactless transport ticket valid for vehicle parking and unlimited travel on the CTS network throughout the vehicle parking time, for a maximum of 72 hours. Beyond 72 hours of parking, travel on the CTS network is no longer included. The ticket issued at the entrance terminal is valid for up to 7 people per vehicle, travelling together, and must be validated at the tram or BHNS (bus rapid transport) stops (buses G or H) or on the bus each time when boarding, even for connections.

The car park is open, 24 hours a day, 7 days a week. Vehicles may exit at any time, night or day. To learn more about P+R rates, please refer to cts-strasbourg.eu/en/getting-around/park-and-ride/

Authorised vehicles must be parked properly in one of the marked bays provided for this purpose. They must be left locked.

Should any vehicles be incorrectly parked or obstructing the execution of signalled works or in the event of an emergency requiring vehicles to be removed, such vehicles may be moved by CTS, at the owners' risk, while no liability will adhere either to CTS or its agents.

Any vehicle parked on the traffic lanes for exiting from the Park-and-Ride car park will be subject to the provisions of the French Code la Route (Highway Code), in accordance with the statutory signage relating to dangerous or illegal parking, as set out in Articles R. 417-9 and R.417-10 of the French Code la Route. Any illegally parked vehicles may therefore be impounded.

Caravan parking is not authorised in the Park-and-Ride.

The parking ticket does not allow re-entry after the parking fees have been paid at the automatic payment machines.

USER RATES AND TICKETS

The contactless ticket is valid both as a transport ticket and a means of payment.

Parking fees are to be paid before rejoining the vehicle, using the contactless ticket at the automatic payment machines located at the beginning of the covered passageway leading to the tram station. A single contactless ticket is issued for all the vehicle passengers (max. 7 people), who must travel together as a single group.

Parking rate details for the Park-and-Ride are posted at the entrance to the car park and are also available on the CTS website cts-strasbourg.eu/en/getting-around/park-and-ride/

Rates vary according to duration of parking time (learn more on cts-strasbourg.eu/en/getting-around/park-and-ride/) and the purchase of a parking ticket entitles the customer to park for a whole day or more and to enjoy unlimited travel on the bus-tram network throughout the vehicle parking time, for a maximum of 72 hours. Beyond this period, a surcharge is applied for each additional day, which does not include access to the transport network (rates are displayed at the automatic payment machines).

SAFETY AND HYGIENE

No refuelling or servicing and repair work is allowed within the Park-and-Ride car park.

No application or spillage, accidental or otherwise, of oil or inflammable or corrosive liquids is allowed within the Park-and-Ride car park.

Any cleaning or restoration expenses arising from accidental spillages reported by CTS staff, will be borne by the customer.

The use of vehicle horns is forbidden within the Park-and-Ride car park, except in the event of immediate danger. Customers are not authorised to leave engines running for air-conditioning or heating purposes.

LIABILITIES - EXCLUSIONS

CTS may not be held liable for any damage, accident, fire or theft within the Park-and-Ride car park Parking is at the risk of the owner or operator of the authorised vehicle. Fees apply only to parking and tram transport and do not cover surveillance.

Customers are liable for any personal injuries or damage to movable or immovable property which they might cause within the Park-and-Ride car park.

Any accident within the car park, must be reported promptly and in writing by the responsible driver both to CTS and to their insurance company.

The customer will be liable for any repair or replacement expenses for a broken access barrier, under the conditions set out within these regulations.